

Hello Parents/Guardians/Staff,

The long awaited School Messenger system is ready! Moving forward, we will be using this as our primary method of keeping everyone informed at Abington Heights School District. This system will be replacing the Remind application for text, phone, and email notifications. You do not need to do anything to sign up for messages via text, phone, and email as we have your information in Infinite Campus, our student information system. However, if you would like to manage your message delivery preferences, as well as take advantage of the two-way chat option in School Messenger, you can sign up for a School Messenger account.

To setup your account:

- 1. Just go to the link: https://go.schoolmessenger.com/
- 2. If you don't already have an account with School Messenger, click the Sign-Up button.
- 3. You will use the **same email address** that is on file with us for Infinite Campus.
- 4. Create a password for the School Messenger account.
- 5. You will be send a confirmation email after first sign-up
- 6. Click the link in the email to confirm your account.
- 7. Then go back to the School Messenger login page and use the credentials to sign in.
- 8. You may be prompted to confirm that you would like to receive phone call messages to the number we have on file.
- 9. From the portal you should see all of the messages sent to you and be able to play back any voice messages from Abington Heights School District.

Once your account has been set up, you can manage your communication preferences by clicking the three-line menu at the top left corner of the screen.

If we have an SMS text phone number for you on file <u>AND</u> you have not already opted-in by texting "Y" to **67587**, on 09/30/2022 you should receive the following text from **67587** requesting you to opt-in to continue receiving important informational text messages from your child's school: "Abington Heights School District messages. Reply Y to confirm, HELP 4 info. Msg&data rates may apply. Msg freq varies. schoolmessenger.com/tm"

If you have any questions or concerns please email <u>campus@ahsd.org</u>. Please note that we are doing our best to respond to all of the messages in a timely manner.

Thank you!
Justin Kraky
Director of Technology
Abington Heights School District

SchoolMessenger®

The Trusted Platform for School Community Engagement

Parents and Guardians

You can take advantage of our Text Messaging Service

Our school utilizes the SchoolMessenger system to deliver text messages, straight to your mobile phone with important information about events, school closings, safety alerts and more.*

You can participate in this free service* just by sending a text message of "Y" or "Yes" to our school's short code number, 67587.

You can also opt out of these messages at any time by simply replying to one of our messages with "Stop".



SchoolMessenger is compliant with the <u>Student Privacy Pledge™</u>, so you can rest assured that your information is safe and will never be given or sold to anyone.

Opt-In from your mobile phone now!



Just send "Y" or "Yes" to 67587

Information on SMS text messaging and Short Codes:

SMS stands for Short Message Service and is commonly referred to as a "text message". Most cell phones support this type of text messaging. Our notification provider, SchoolMessenger, uses a true SMS protocol developed by the telecommunications industry specifically for mass text messaging, referred to as "short code" texting. This method is fast, secure and highly reliable because it is strictly regulated by the wireless carriers and only allows access to approved providers. If you've ever sent a text vote for a TV show to a number like 46999, you have used short code texting.

*Terms and Conditions – Message frequency varies. Standard message and data rates may apply. Reply HELP for help. Text STOP to cancel. Mobile carriers are not liable for delayed or undelivered messages. See school/messanger.com/txt for more info.

West



SchoolMessenger®

The Trusted Platform for School Community Engagement

Padres y Tutores

Ustedes pueden aprovechar nuestro Servicio de Mensajes de Texto

Nuestra escuela utiliza el sistema de SchoolMessenger para entregar mensajes de texto, directamente a su teléfono móvil con información importante sobre eventos, cierres de escuelas, alertas de seguridad y mucho más.

Usted puede participar en este servicio gratis* con sólo enviar un mensaje de texto de "Y" o "Yes" al número de código corto de nuestra escuela, 67587.

También puede optar por no recibir estos mensajes en cualquier momento simplemente respondiendo a uno de nuestros mensajes con "Stop".



SchoolMessenger es compatible con el **Student Privacy Pledge™** (Compromiso Con La Privacidad de Los Estudiantes). Puede estar seguro que su información es segura y nunca será entregada o vendida a nadie.

Opte por recibir mensajes de texto en su teléfono móvil ahora!



Sólo tiene que enviar "Y" o "Yes" a 67587

Información sobre los mensajes de texto SMS y códigos cortos:

SMS significa "servicio de mensajes cortos" y comúnmente se conoce como un "mensaje de texto". La mayoría de los teléfonos celulares son compatibles con este tipo de mensajes de texto. Nuestro proveedor de notificación, SchoolMessenger, utiliza un cierto protocol SMS desarrollado por la industria de las telecomunicaciones específicamente para enviar mensajes de texto en masa, referido como mensajes de texto "código corto." Este método es répido, seguro y muy confiable, y está estrictamente regulado por los proveedores de servicios inalámbricos y sólo permite el acceso a los proveedores aprobados. Si alguna vez ha enviado un voto de texto para un programa de televisión a un número como 46999, usted ha usado los mensajes de texto de código corto.

*<u>Términos y Condiciones</u> -las frecuencias de los mensajes pueden varíar, mensajes y datos estándar pueden aplicar. Responda HELP para obtener ayuda. Texto STOP para cancelar, Los operadores móviles no son responsables por los mensajes retrasados o los que no se entregan.. Mire <u>schoolmessenger.com/txt</u> para mas información.

©2016 West Corporation [10242016]. Todos los derechos reservados. No puede ser reproducido sin autorización expresa por escrito.

